

## Cancellation Policy

### Order-Taking Type Organized Tour Contract

A cancellation of an Order-Taking Type Organized Tour Contract by a traveler is subject to the following cancellation fees (related to Article 16, Paragraph1 of Order-Taking Type Organized Tour Contract)

Cancellation fees related to Domestic Trip

Classification	Cancellation Fee
a. Order-Taking Type Organized Tour Contract excluding the following row b	
(1) In a case other than the following cases from (2) through (6) (but limited to cases where we have specified the amount of the Planning Charge in the Contract Document).	Amount equal to the Planning Charge
(2) In cases where the Contract is cancelled on or after the 20th day (the 10th day in the case of a day trip) from the day immediately preceding the starting day of the Tour (except in the following cases from (3) through (6)).	20% of the Tour Price
(3) In cases where the Contract is cancelled on or after the 7th day prior to the starting day of the Tour (except in the following cases from (4) through (6)).	30% of the Tour Price
(4) In cases where the Contract is cancelled on the day immediately before the starting day of the Tour.	40% of the Tour Price
(5) In cases where the Contract is cancelled on the starting day of the Tour (except in the following case (6)).	50% of the Tour Price
(6) In cases where the Contract is cancelled after the start of the Tour, or the traveler does not participate in the Tour without notice (no show).	100% of the Tour Price
b. Order-Taking Type Organized Tour Contract with the use of a chartered vessel	Based on the rules of the cancellation fee for the said vessel

Date of cancellation referred to the date and time when cancellation notice is received by us based on Japan time, instead of the local date and time when cancellation notice is sent by the customer.